

The health and wellbeing of our clients, their pets, and our staff is our top priority. We are taking measures to stay open to provide care for your pets as we deal with the Coronavirus situation and appreciate cooperation. Out of abundant concern for all we have made the decision to create social distance in an effort to help control the spread of COVID-19.

If you are exhibiting any signs or symptoms of illness, please consider the necessity of your visit. Non-urgent, preventative care should be canceled and can be rescheduled. For urgent care, please consider having a well person take your pet for their appointment. If that is not possible, please remain in your car and we will come to you.

We will ask anyone who is showing signs of illness to vacate the premises immediately.

While inside the clinic please adhere to the guidelines for social distancing that has been laid out by the CDC, as much as possible.

Please call us from your car when arriving for your appointment. **(830)899-4900**. We will get you into the room immediately. If you cannot be seen immediately we ask you to wait in your car, or outside a safe distance from others, until we come get you.

We will continue providing refills on prescriptions, preventatives, and food. Please call ahead. We will take payment over the phone when the order is placed. Please remain in your car, call us, and we will deliver the item(s) to you.

We are monitoring the CDC and receiving updates from the AVMA daily. We will continue to update our policy as the situation emerges. We appreciate you, your serious consideration of this matter and your flexibility in these uncertain times.

Sincerely,

Dr K and the Startz Vet Team