



The health and wellbeing of our clients, their pets, and our staff remain our top priority. As the state opens up we hope everyone will continue with the procedures we have set in place, described below.

Upon arrival please pull into a spot with a numbered cone. Remain in the car, call us at **(830)899-4900** and let us know which cone you are parked at. We will send someone out to speak with you and/or have a tech call you before taking your pet inside.

We are keeping entry to the building limited to staff only. The one exception is for clients visiting for euthanasia of their beloved pet. In these instances we request no more than two people attend, that they wear masks while inside, and sanitize hands before or directly upon entry. ([https://wwwnc.cdc.gov/eid/article/26/8/20-1498\\_article](https://wwwnc.cdc.gov/eid/article/26/8/20-1498_article))

We continue providing refills on prescriptions, preventatives, and food. Please call ahead. Ideally, we will take payment over the phone when the order is placed. When you arrive to pick-up please remain in your car, call us, and we will deliver the item(s) to you.

When you purchase medication and food directly from our storefront, you help support a local, family-run, small business as well as your neighbors who are part of our team! Thank you!

We are monitoring the CDC website and receive updates from the AVMA daily.

Lastly, we appreciate you and your continued compassion and respect for all people, animals, and life!

Sincerely,  
Dr K and the Startz Vet Team

Our current business hours are Monday-Friday, 8 am-5 pm, and every third Saturday, 9 am-1 pm. Our groomer is here Monday, Tuesday, and Thursday.